

Welcome!



WELCOME

Debra,

Welcome to Navient – Department of Education Loan Servicing!

Your federal student loan(s) has been assigned to us by the U.S. Department of Education, and we're here to help you successfully manage your student loan repayment.

With Navient, you can count on reliable and responsive service plus valuable tools and information. We've helped millions successfully navigate the world of student loans and we're pleased to help you too.

No action is required at this time. But if you want to get a head start, here are some things you may want to do:

- ✓ Create your [Navient.com](https://www.navient.com) account, if you haven't already.
- ✓ [Sign up for Paperless Servicing](#) – access the My Account link, and click on Edit email address and permissions. It'll help you stay organized and you'll stay informed of important things to do.
- ✓ [Review FAQs](#) about your federal student loans.

Looking ahead: You'll hear from us again soon! We're committed to keeping you informed about your federal student loans and we'll also share financial literacy tips and guidance in our quarterly newsletter.

You're welcome to contact us if you have any questions or concerns. Visit us online at [Navient.com](https://www.navient.com), or call us toll free at 800-722-1300. We're available Monday - Thursday 8 a.m. to 9 p.m., and Friday 8 a.m. to 8 p.m., ET.

We appreciate the opportunity to help you navigate the path to financial success.

Sincerely,

Navient – Department of Education Loan Servicing



U.S. Department of Education
Information about your federal student loan

No payment is due, but paying a little now could save you a lot

Looking for information on all of your federal student loans?

later!

By making payments now, even if it's just a little each month, you may decrease the amount you'll pay over the life of your loan. Get ahead!

Visit NSLDS.ED.gov and sign in using your FSA ID.

Please do not respond to this automated message. Emails sent to this address are not monitored.

Make sure Navient makes it to your inbox by adding CustomerService@Navient.com as a contact. Instructions on how to add us can be found [here](#).

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